In the United States Patent and Trademark Office

Serial Number: 10/815647

Application. Filed: April 2, 2004

Applicant: Kia Silverbrook; Paul Lapstun

Application Title: Obtaining Product Item Assistance

Examiner/GAU: Lisa M Caputo / 2876

Dated June 21, 2007

At: Balmain, NSW

Docket No. HYG001US

AMENDMENT D

Commissioner for Patents Washington, District of Columbia 20231

Dear Sir:

In response to the Office Action of June 13, 2007, please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper. The Applicant submits that these amendments introduce no new matter.

Remarks/Arguments begin on page 9 of this paper.